

**Integrated Facility Management**

**MARKETS**

- Biotech/Healthcare
- Commercial
- Education
- Financial Services
- Public/Government
- Manufacturing/Industrial

# Local Presence, National Reach

A wholly owned subsidiary of EMCOR Group, Inc., Viox combines the personal attention of a hometown contractor with the problem-solving resources and expertise of a national firm. Backed by 60 years of experience, **we offer an integrated facilities management platform, including specially-designed preventive maintenance programs for electrical, plumbing, mechanical maintenance, and HVAC services. In addition, we offer grounds management and construction management, all integrated to maximize customer value.** Our programs are designed to maximize facility value while minimizing the customer investment.

To all of this, we add EMCOR's financial strength, worldwide knowledge transfer network, and broad range of cross-industry solutions that effectively address today's most significant facility challenges. The result is a one-stop solution for a full range of facility needs.



## Your single source for integrated facility management that supports your business instead of draining your bottom line

As a single-source provider of integrated facility management services, **Viox has the people, processes, and technology required to handle a full range of facility management tasks, from benchmarking your current practices against "best in class" operations to snow removal, shipping and receiving, and mail services. Together, these capabilities enable us to offer you all the facility services you need to support your business instead of draining your bottom line.**



### Expert occupied space renovations with minimal disruption

Viox offers expert occupied space renovation capabilities. Our highly skilled uniformed workforce has the experience necessary to work quickly, efficiently, and unobtrusively in today's busy environments. The result is facilities renovated and maintained with minimal disruption to daily operations.

### Our integrated facility management capabilities encompass five key areas:

BUILDING MAINTENANCE:	GROUNDS MAINTENANCE:	CONSTRUCTION SERVICES:	FINANCIAL:	SUPPORT SERVICES:
Preventive Maintenance	Design	Construction Management	Budgeting	Mail Services
Predictive Maintenance	Installation	Design/Build	Cost Control	Shipping & Receiving
Electrical	Maintenance	General Contracting	Capital Planning	Furniture Management
HVAC	Snow Removal	Building Renovation		Janitorial
Lighting				
Masonry				
Painting				
Plumbing				
Carpentry				



# Think end-to-end services

## Integrated Facility Management: Real solutions for real-world challenges

To help ensure a successful outsourcing experience, Viox's management approach lets you measure, monitor, and manage your facilities more effectively than ever before.

Three key components make the difference:

- 1 "Potential Value" Analysis:** We begin with an in-depth due diligence analysis that assesses the potential value outsourcing can provide to your business.
- 2 Customized Solution:** Based upon our evaluation, we design a customized facility management solution that integrates our people, processes, and technologies, while matching your budget to your objectives. This ensures a results-oriented approach that's clearly focused on providing maximum value and helping you achieve your business goals. Our programs are based on fundamental preventive maintenance solutions.
- 3 "Best-in-Class" Implementation:** Once a plan has been developed, we implement it by assigning and documenting specific responsibilities. We also incorporate historical results reporting to ensure continuous improvement and "best-in-class" facility performance.

By creating a goal-oriented strategy, specifying task accountability, designing informative reporting tools that enable continuous improvement, and delivering superior service, Viox helps you manage your facilities in ways that enhance productivity, energy efficiency, and cost control. It's a complete package of facility management services that gives you a real solution to your real-world challenges.

### Viox is passionate about safety and quality

In addition to the Voluntary Protection Program's STAR designation, our ZERO Accident Program (ZAP) has led to **safety performance that's 5-to-10 times better than the national average.** We've also received numerous industry awards for safety, project excellence, and overall performance. Recognition like this is one of the many reasons you can count on Viox for consistently safe, high-quality project delivery.

### WHO'S ON THE INSIDE LOOKING OUT FOR YOU?

When Viox is on the inside looking out for you, we provide creative solutions and customized care designed to meet your facility management needs from one end of the critical path to the other. For you, that means high-performance facilities that improve your overall productivity and quality of operations, so your business can perform at a higher level.

### What can we do for you?

**Call:** 888.VIOX.INC

**Visit:** [www.viox-services.com](http://www.viox-services.com)



## Viox Services

An EMCOR Company

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