



Viox Services

An EMCOR Company

Long Term Care

MARKETS

- Continuing Care
- Retirement Communities
- Independent Living
- Assisted Living
- Nursing / Healthcare

Local Presence, National Reach

A wholly owned subsidiary of EMCOR Group, Inc., Viox combines the personal attention of a hometown contractor with the problem-solving resources and expertise of a national firm. Backed by 60 years of experience, **we offer an integrated facilities management platform, including specially-designed preventive maintenance programs for electrical, plumbing, mechanical maintenance, and HVAC services. In addition, we offer grounds management and construction management, all integrated to maximize customer value.** Our programs are designed to maximize facility value while minimizing the customer investment.

To all of this, we add EMCOR's financial strength, worldwide knowledge transfer network, and broad range of cross-industry solutions that effectively address today's most significant facility challenges. The result is a one-stop solution for a full range of facility needs.



Your single source for integrated facility management that will enhance your residents living environment

As a single source provider of facility services, **Viox has the people, processes, technology and experience required to handle a full range of facility services specific to the Long Term Care industry, from benchmarking your current practices against "Best in Class" Operations and Licensing Compliance to applying the Eden Alternative™ to enhance your residents' quality of life as it relates to their environment.** Together these capabilities enable us to offer you all the facility services you need to support your business while enhancing the marketability of your facility.

Viox History

Viox has been involved with the Long Term Care businesses for over 25 years, maintaining over 3 million square feet of facilities and over 100 acres of landscape. We are proud of our 95% customer retention rate and continued success.

Our integrated facility management capabilities encompass five key areas:

BUILDING MAINTENANCE:	GROUNDS MAINTENANCE:	CONSTRUCTION SERVICES:	FINANCIAL:	SUPPORT SERVICES:
Preventive Maintenance	Design	Construction Management	Budgeting	Mail Services
Predictive Maintenance	Installation	Design/Build	Cost Control	Shipping & Receiving
Electrical	Maintenance	General Contracting	Capital Planning	Furniture Management
HVAC	Snow Removal	Building Renovation		Janitorial
Lighting				
Masonry				
Painting				
Plumbing				
Carpentry				



Think end-to-end services

Integrated Facility Management: Real solutions for real-world challenges

To help ensure a successful experience, Viox's management approach lets you measure, monitor and manage your facilities more effectively than ever before.

Three key components make the difference:

- 1 "Potential Value" Analysis:** We begin with an in-depth due diligence analysis that assesses the potential value Viox will provide to your business.
- 2 Customized Solution:** Based upon our evaluation, we design a customized facility management solution that integrates the people, processes, and technologies with your culture, while matching your budget to your objectives. This ensures a results-oriented approach that's clearly focused on providing maximum value and helping you achieve your strategic goals. Our programs are based on fundamental preventative maintenance solutions specialized for Long Term Care environments.
- 3 "Best-in-Class" Implementation:** Once a plan has been developed, we implement it by assigning and documenting specific responsibilities. We also incorporate historical results reporting to ensure continuous improvement and "Best-in-Class" facility performance.

By creating a goal-oriented strategy, specifying task accountability, designing informative reporting tools that enable continuous improvement, and delivering superior service, Viox helps you manage your facilities in ways that enhance productivity, energy efficiency, and cost control. It's a complete package of facility management services that gives you a real solution to your real-world challenges.

Our Successes in the Long Term Care Community

- Twin Towers
- Twin Lakes
- Maple Knoll Village
- Knolls of Oxford Community
- Sycamore Senior Center
- Marjorie P. Lee
- Deupree House
- Mt. Pleasant Retirement Community
- First Community Village
- Evergreen/Wellspring
- Bayley Place

WHO'S ON THE INSIDE LOOKING OUT FOR YOU?

When Viox is on the inside looking out for you, we provide creative solutions and customized care designed to meet your facility management needs from one end of the critical path to the other. For you, that means high-performance facilities that improve your overall productivity and quality of operations, so your business can perform at a higher level.



What can we do for you?

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