



Viox Services is dedicated to growing our minority enterprise business supply chain across the United States and working collaboratively with our strategic vendors and customers to ensure these initiatives have continued success.



Underutilized Business Development— 25 Years of Dedication

Viox Services has a proven track record of developing historically underutilized businesses and is committed to the inclusion and promotion of opportunities to include **minority, woman, disabled, and veteran owned enterprises**. Focused on creating long-term relationships through our internal mentorship program, we collaborate with strategic suppliers and teach them critical entrepreneurial skills in pursuit of sustained corporate business. Another important component of this program is mentoring the supplier’s talent with our service delivery model, which entails how to execute service level agreements with excellence, cost management, innovation and quality control.

Our story began in 1988 when The Procter & Gamble Company approached Viox Services to foster historically underutilized businesses. We immediately entered into developing a strategic platform that trained key suppliers on how to deliver integrated customer care. 25 years later, our mentoring program has offered valuable support resulting in:

- » Over \$200 million in minority spend over life of program
- » Meeting 100% of minority spend goals by client
- » Delivering an overall 93.5% quality rating
- » Building capacity and capabilities of minority businesses to provide more value-added products and services
- » Economic development and job growth on a state, local, and national level
- » Enhanced local, state, and federal tax bases



Viox Services

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